



KEEPING EVERYONE SAFE

We just wanted to let you know about a few changes we've made, which we hope you'll find reassuring in these times, so here's a little summary.

SOCIAL DISTANCING

Much as we could all do with a hug, please respect yours and others personal space by maintaining a social distance where possible.

We will be asking customers to wait at the door for a member of team to take you to your table, and to sanitise your hands on the way into the pub. The reason for this is so we can take the time to explain how things work and to also keep an eye on the number of people we have in the pub at any one time. This is also the reason why we're encouraging bookings only.

Indoor gatherings should be in groups of up to two households (including support bubbles) and a maximum of six per table.

CLEANING

We want to reassure you that there's regular cleaning going on in the pub; all our team will be washing their hands regularly and sanitising 'touch points'. The tables and chairs will be cleaned after each customer. At every step, we'll be following the highest of cleaning standards throughout the pub and in the kitchen.

SERVICE AT TABLE

We'll do our utmost to keep a safe distance where possible when taking orders and serving your table.

You'll notice some changes to the way we're laying the tables. To reduce the 'contact' with cutlery, knives, forks, and napkins will be placed on your table after your food order. The same goes for the salt and peppers, which will be cleaned after every use.

HOW TO ORDER

You're now able to order your food and drink at the table, a member of our team will happily look after you.

SPACE BETWEEN TABLES

We wanted to reassure you that care and consideration has gone into spacing the distance between the tables and positioning of the chairs.

MENUS

Menus will only be used once and recycled afterwards.

CASHLESS AND TIPS

To reduce the handling of cash we kindly ask you to use contactless wherever possible, a maximum of £45.00 per card. If you would like to leave a tip, there's now an option to do so when you're paying your bill.

LITTLE TOUCHES

The little touches (that are often touched a lot) – may not be quite as prevalent just now. Things like the newspapers, board games, dog biscuits, leaflets - we've popped them away for the time being, we hope you understand.

TOILETS

Toilets will have a one way system clearly signed and will be regularly cleaned also numbers visiting them at any one time will be restricted.

CHILDREN AND DOGS

Much as they like to, please don't let them wander.

GOVERNMENT TEST AND TRACE SCHEME

We will ask for contact details from a member of each party as per the Government steer to collect information to 'Test and trace' if needed.

We hope you find all these changes reassuring and feel free to chat anything through with any of our crew when you visit.

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